

Pressure Products Return Authorization Form

VITAL INFORMATION (To Help Us Serve You):

DATE: _____
 YOUR NAME: _____
 COMPANY: _____
 CUSTOMER NO: _____
 PURCHASE ORDER NO: _____
 PHONE NUMBER: () _____
 FAX NUMBER: () _____

BILL TO ADDRESS:

ADDRESS: _____
 CITY: _____
 STATE: _____ ZIP: _____
SHIP TO (If Different):
 COMPANY NAME: _____
 ADDRESS: _____
 CITY: _____
 STATE: _____ ZIP: _____

NAME OF PERSON TO CONTACT ABOUT THIS REPAIR: _____

ITEM (1): Estimate Required Warranty Repair Calibration Calibration w/date

Please note maximum repair cost: \$ _____
 Description: _____ Part #: _____ Serial #: _____
 Purchase Order #: _____
 Problem (please be specific): _____

ITEM (2): Estimate Required Warranty Repair Calibration Calibration w/date

Please note maximum repair cost: \$ _____
 Description: _____ Part #: _____ Serial #: _____
 Invoice or Sales Order #: _____
 Problem (please be specific): _____

ITEM (3): Estimate Required Warranty Repair Calibration Calibration w/date

Please note maximum repair cost: \$ _____
 Description: _____ Part #: _____ Serial #: _____
 Purchase Order #: _____
 Problem (please be specific): _____

ITEM (4): Estimate Required Warranty Repair Calibration Calibration w/date

Please note maximum repair cost: \$ _____
 Description: _____ Part #: _____ Serial #: _____
 Purchase Order #: _____
 Problem (please be specific): _____

INTERNAL USE ONLY
 SO # _____

Warranty Statement ...

Condec warrants that all Condec equipment and systems manufactured and sold by Condec and properly installed by an authorized Condec Distributor or Original Equipment Manufacturer (OEM) will operate per written specifications as confirmed by the Distributor/OEM and accepted by Condec. All systems and components are warranted against defects in materials and workmanship for one year.

Condec warrants that the equipment sold hereunder will conform to the current written specifications authorized by Condec. Condec warrants the equipment against faulty workmanship and defective materials. If any equipment fails to conform to these warranties, Condec will, at its option, repair or replace such goods returned within the warranty period subject to the following conditions:

- Upon discovery by Buyer of such nonconformity, Condec will be given prompt written notice with a detailed explanation of the alleged deficiencies.
- Individual electronic components returned to Condec for warranty purposes must be packaged to prevent electrostatic discharge (ESD) damage in shipment. Packaging requirements are listed in a publication, *Protecting Your Components From Static Damage in Shipment*, available from Condec Equipment Return Department.
- Examination of such equipment by Condec confirms that the nonconformity actually exists, and was not caused by accident, misuse, neglect, alteration, improper installation, improper repair or improper testing; Condec shall be the sole judge of all alleged non-conformities.
- Such equipment has not been modified, altered, or changed by any person other than Condec or its duly authorized repair agents.
- Condec will have a reasonable time to repair or replace the defective equipment. Buyer is responsible for shipping charges both ways.
- In no event will Condec be responsible for travel time or on-location repairs, including assembly or disassembly of equipment, nor will Condec be liable for the cost of any repairs made by others.

These warranties exclude all other warranties, expressed or implied, including without limitation warranties of merchantability or fitness for a particular purpose. Neither Condec nor distributor will, in any event, be liable for incidental or consequential damages.

Condec and buyer agree that Condec's sole and exclusive liability hereunder is limited to repair or replacement of such goods. In accepting this warranty, the buyer waives any and all other claims to warranty.

Should the seller be other than Condec, the buyer agrees to look only to the seller for warranty claims.

No terms, conditions, understanding, or agreements purporting to modify the terms of this warranty shall have any legal effect unless made in writing and signed by a corporate officer of Condec and the Buyer.

Calibration Services ...

CALIBRATION

All new units are shipped with National Institute of Standards and Technology (N.I.S.T.) traceable certification at no additional charge. If written data points are required for new instruments the charge is \$150.00.

RECALIBRATION

Condec is also pleased to offer recalibration services. Standard calibration pricing is provided below. We are also happy to provide repair quotation after evaluation of the instrument and before performing the work. Advance not to exceed pricing may also be provided. Every unit sent in for recalibration is put through a full mechanical check above and beyond a standard recalibration.

Calibration time should be scheduled in advance to provide a rapid turnaround of precision instrument.

- Standard calibration (2000 psi and below) ... \$275.00
- Standard calibration (5000 psi and above) 325.00
- If written data points required 150.00

Pricing includes standard mechanical check and full calibration including certification of traceability to the National Institute of Standards and Technology (N.I.S.T.).

Other repair work is quoted after inspection of instrument.

Terms: Net 30 days upon approved credit.

